

Announcement

December 1, 2023

Updates to AUC Engage to enhance stakeholder consultations

The Alberta Utilities Commission (AUC) has integrated its existing [AUC Engage](#) consultation platform into the AUC's external website to increase efficiencies and streamline stakeholder consultation procedures.

AUC Engage is a web tool that allows interested participants to engage in consultation discussions regarding AUC rules and potential changes to processes that shape technical regulatory requirements.

Existing AUC Engage accounts have been deleted and users will be required to create a new log in using the new platform. The modified platform is live on the AUC's website as of December 1, 2023.

How to register

New and existing participants interested in AUC rule-related consultations must register an account through the [AUC Engage](#) platform, which is accessible on the AUC's website under the "Get involved" dropdown.

Participants may request registration access to all public consultations or only specific consultations they wish to engage in.

Background

The AUC has used AUC Engage to facilitate stakeholder consultations and to initiate and moderate discussions since April 2019. Participants are able to provide their comments or proposed changes to rules in active consultations and may also receive email notifications of consultation updates.

The platform:

- Allows clarity of the consultation process, including the stages, discussion timelines, key dates, topics and participants associated with consultations.
- Provides centralized and readily available access to documents and discussions to facilitate a more efficient collaborative process.
- Provides information regarding scheduled meetings and deadlines.
- Creates a consistent, standardized process for providing and gathering information.
- Allows organization representatives to participate in forums, raise questions, and provide comments on current rules and AUC practices.

All rule-related consultation documents are accessible in the [consultation documents library](#) on the AUC's website.

For questions or comments regarding registration and access to the integrated AUC Engage platform, please email webmaster@auc.ab.ca.

Alberta Utilities Commission