

Announcement

November 26, 2019

AUC Strategic Plan 2019-2022 finalized

Focus is on competition and markets, infrastructure, efficiency and limiting regulatory burden, and people

The AUC is pleased to announce that it has finalized its [three-year strategic plan](#), which will guide its efforts in the short- to medium-term as Alberta's independent utilities regulator.

The plan sets out work goals across four themes intended to reflect current and emerging priorities in Alberta's utilities sector and developing challenges for consumers, industry and the AUC. It will be updated annually.

The plan marks a new approach for the AUC intended to reflect fundamental changes underway in the utilities sector, revolving around the impact of increasing technology change and shifting societal expectations. It also addresses emerging challenges centred on utility infrastructure and its cost; increasing efficiency and limiting regulatory burden; supporting conditions for competition and efficient markets; and developing, attracting and retaining the right people to meet the demands of a changing utility and regulatory environment.

The document is also the product of an actively transparent and collaborative approach by the AUC that included consultation with residential and industrial consumer representatives, regulated utility corporate leaders, industry associations and other agencies to ensure alignment of the AUC's strategic plan with their concerns and the challenges they see and feel. Meetings with these groups in late October indicated there was good agreement the plan captures the important challenges going forward.

As part of the plan's efficiency and limiting regulatory burden theme, the plan also calls for an annual industry impact assessment to evaluate the effectiveness of AUC processes and to ensure they reflect the principles outlined in the *Red Tape Reduction Act*. The assessment will be used to build an annual AUC report card, replacing the AUC's annual review.

The AUC's vision is to be a trusted leader that delivers innovative and efficient regulatory solutions for Alberta.

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